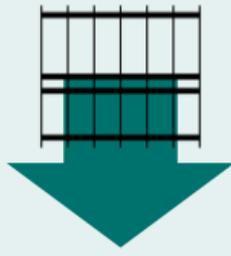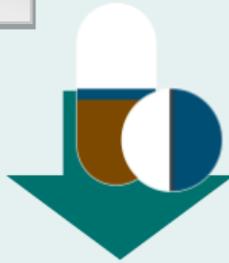# PeerRX™ Fact Sheet

Decreased criminal justice involvement
(Rowe, et al., 2007; Mangrum, 2008)

Decreased emergency service utilization
(Kamon & Turner, 2013)

Reduced relapse rates
(Boisvert et al., 2008)

Reduced re-hospitalization rates
(Min et al., 2007)

Reduced substance use
(Bernstein, et al., 2005; Boyd et al., 2005; Kamon & Turner, 2013; Mangrum, 2008; O'Connell, ND; Rowe, et al., 2007; Armitage at al., 2010)

Value of peers in supporting recovery from substance use disorders, SAMHSA, 2017

*PeerRX™ is a new app that facilitates rapid peer response for substance use and mental health clients. Montefiore St. Luke's Cornwall Hospital and the Orange County 311 Crisis Call Center in Orange County, New York are examples of happy customers. PeerRX™ has reduced the time to find a peer from 1 hour and 40 minutes to **less than 10 minutes**. ED Nurses rave about the app's Uber-like ease of use, increasing referrals for peer support in the ED 225%*. PeerRX™ Intelli-Match™ technology allows users to tailor their peer requests to the client's request for gender, age, language in order to help ensure the client and peer are compatible. A peer from Independent Living, Catholic Charities, or the Alcoholism and Drug Abuse Council of Orange County responds, calling ahead to prepare for the visit. PeerRX™ is FREE with a subscription model offered for advanced reporting. Metrics provide business intelligence data to both the peer providers and hospital users to better inform them of their area's needs and optimize peer resources.*

PeerRX™ runs on any desktop, tablet or mobile device.

Caller locations sign up by:

1. Registering in the app.
2. Getting verified.
3. Selecting area peer providers.

Callers click a button to specify the type of peer needed and enter details about the patient's preference such as gender, age and language. PeerRX™ then uses Intelli-Match™ technology to text the peers that best match those preferences. Area peers respond to the text from their

phones—and the peer that *best matches* the client's preferences will receive a PeerRX™ notification to proceed to the caller's location. Callers track the status of their requests on an easy to use dashboard. Peer providers track their peer's activity & response times.

"PeerRX™ is helping us to streamline our referral processes. We are able to reach more consumers by using this tool and connect them to peer support. After just a few weeks we had several success stories with positive outcomes for the individuals we provided services to. The reporting enables us to ensure our staff are available at
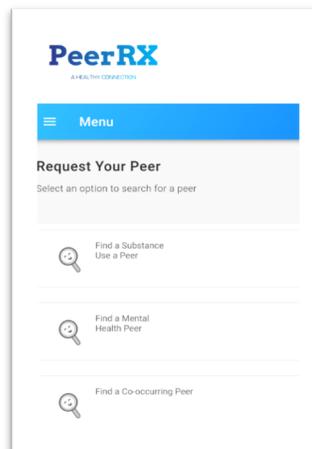
peak times when they are needed the most." ~Shannon Zawiski, Chief Operating Officer, Independent Living/Independent Home Care

Fast, efficient, healing.™

PeerRX

A HEALTHY CONNECTION

Request Your Peer
Select an option to search for a peer

- Find a Substance Use a Peer
- Find a Mental Health Peer
- Find a Co-occurring Peer

PeerRX™ Rapid Response

For Hospitals/Facilities

- Call for SU, MH or Co-Occuring peer support
- Find help fast for patients
- Offer nurses a simple, fast tool
- Decrease time to find a peer
- Support patient preferences

For Agencies/Peer Suppliers

- Respond rapidly to area needs
- Monitor facility requests
- Manage peer activity
- Streamline operations

All referral requests and data is stored for advanced reporting of area needs and volume.

Competitive Report

Download as XLS

Requests: 100

Date	Time	Status	Peer
08/24/2019	11:16 am	Expired	Substance U
08/22/2019	3:19 pm	Found	Substance U
08/22/2019	3:19 pm	Found	Substance U

Agencies Responded
Agency Responded
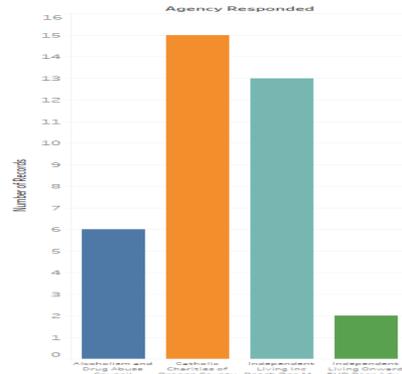
PeerRX™ dashboard and analytics give users *real-time* information on the detail and status of peer requests and the results of the peer searches.

PeerRX

A HEALTHY CONNECTION

* First month of PeerRX ™ usage at single hospital location

Visit www.peer-rx.com